

Personal Information



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		Marital status:	Married
		Nationality:	Irish
		Date of Birth:	13th June 1971


Skills and Interests


Computer Literacy **Operating Systems:** Windows 3–2016, MacOS, Solaris, AIX, Linux, iOS, Android
Programming: Python, Perl, Shell, Java, JavaScript, HTML, C/C++, VB, SQL, XML, PHP, Ant
Client Applications: MS Office, MS Project, OpenOffice, Adobe PhotoShop, FrameMaker, Illustrator, InDesign, Acrobat, Alchemy Catalyst, Trados, SDLX
Server Applications: Oracle, DB2, Idiom Worldserver, WebSphere, Apache, Jenkins, VMWare
Hardware: PC, Mac, Sun/HP/IBM Workstations, Routers, Wireless networking, Firewalls, Printers


Languages French, Italian, Swedish and Irish Sign Language


Interests Reading, Fencing, Travel, Current Affairs, Science and Technology, Games


Employment History


Company	Description
 FireEye (Ireland) Ltd, 1 Georges Plaza Dublin 2	FireEye, Inc. provides cybersecurity solutions for detecting, preventing, analyzing, and resolving cyber-attacks, such as advanced persistent threats (hackers), spear phishing, data breaches and zero-day attacks. Founded in 2004, the company is headquartered in Milpitas, California. Threat prevention platforms include Network, Email, Endpoint, Mobile, Content, Analytics, and Forensics. The FireEye Global Defense Community includes more than 2,500 customers across 65 countries, including over 150 of the Fortune 500. Title: Globalisation Engineering Manager Period: December 2014 – Present Duties: <ul style="list-style-type: none"> • Define and implement FireEye's Internationalization processes and standards • Roll out Internationalization Test and Engineering standards to geographically disparate teams • Work with development teams to globally enable FireEye's Endpoint products • Create and manage FireEye's Localization strategy and process • Select and manage Localization vendors • Manage and develop Globalization tools and automation • Support FireEye Ireland recruitment efforts • Manage FireEye's Globalization team

Company	Description
 IBM Technology Campus Damastown Industrial Estate, Dublin 15	Cúram Software – the leading provider of solutions for social program management organizations is part of IBM's Smarter Cities portfolio. Cúram is used by health and human services, workforce services, and social security organizations around the world to deliver welfare, social insurance and both individual and employer based social programs. The Cúram Software Platform allows government and providers to focus on lowering overall program costs by ensuring that the benefits and services provided address core issues and that people become more self-sufficient. Title: Security Specialist Period: January 2013 – December 2014 Duties: <ul style="list-style-type: none"> • Define Security Group engagement model • Help roll out automated Static and Dynamic Security testing tools • Analyse and respond to Customer Security incidents • Educate Developers on Security best practice and threat models • Primary contact on IBM Product Security Incident Response Team Title: Globalisation Specialist Period: November 2010 – December 2014 Duties: <ul style="list-style-type: none"> • Manage the localisation process from end to end • Support Development groups to meet Internationalisation requirements • Work with internal stakeholders to identify and meet international customer needs • Develop automation to optimise localisation of Cúram applications • Design and run vendor qualification process • Manage virtual project teams and mentor members in Localisation • Manage upgrade testing for English Cúram application

Company	Description
 Novell Software Ireland Sandyford Industrial Estate Dublin 18, Ireland	<p>Novell, Inc. delivers infrastructure software for the Open Enterprise. Novell is a leader in enterprise-wide operating systems based on Linux and open source and provides the enterprise management services required to operate mixed IT environments. Novell helps customers minimise cost, complexity and risk, allowing them to focus on innovation and growth.</p> <p>Title: Account Project Manager Period: July 2006 – November 2010 Duties:</p> <ul style="list-style-type: none"> • Help development teams in understanding current and future localisation requirements • Provide input to sales and local offices to help make business cases for localised products • Create, maintain and publish all project information including project artefacts such as the project charter, plan, schedule, budget, post project assessments and vendor audits • Deliver (SimShip) on time, on budget, quality products in a rapidly changing environment • Responsible for all areas of project finance from initiation to closeout • Work with other Account PMs to develop project management process improvements • Guide and mentor in-house Localisation Engineering and Test teams technical development • PM for Localisation tools development group; guiding development direction and schedule • Aid development teams to implement Localisation friendly build and engineering processes • Full knowledge of and engagement in Localisation Engineering and Test processes

Company	Description
 Interverbum AB Torshamnsgatan 39 164 93 Kista Sweden	<p>Interverbum is one of Scandinavia's leading knowledge companies specialising in translation, interpreting, language training, software and website localisation and language technology. Clients include Ericsson, Volvo, Cisco, Astra Zeneca, Pfizer. Interverbum has worked extensively on projects for Microsoft, HP, Canon, Symantec, Nokia, Adobe. In 2008 Interverbum was acquired by AAC Global</p> <p>Title: Senior Project Manager Period: February 2005 – June 2006 Duties:</p> <ul style="list-style-type: none"> • Manage and co-ordinate project teams including Translators, Engineers and DTP specialists • Project planning, scheduling, budgeting, coordination and invoicing • IT support coordination including development, IT support vendor choice and management • File Analysis, Preparation, TM Maintenance Leverage and other localisation Engineering tasks • Meet clients, present 110n processes and technologies, and develop customer relationships • Help design and implement best practice process improvements

Company	Description
 SDL Sweden AB Swedenborgsgatan 2 Stockholm, Sweden	<p>SDL International is the world's leading provider of translation services and technology solutions. Employing over 1300 staff worldwide, its comprehensive and integrated offerings include translation memory, adaptive machine translation, a full range of localisation services and the world's first knowledge-based translation system.</p> <p>Its customers span consumer, SME and enterprise markets, including global industry leaders. SDL International is headquartered in the UK and has 40 offices across North America, Asia and Europe.</p> <p>Title: Localisation Project Manager Period: October 2002 – February 2005 Duties:</p> <ul style="list-style-type: none"> • Manage and co-ordinate project teams including translators, engineers and DTP specialists • Project planning, scheduling, budgeting, problem solving and monitoring of daily activities • Work closely with new clients to develop good localisation practices • File Analysis, Preparation, Leverage and other Localisation Engineering tasks • DTP Layout, Fitting, Graphics work, Proof production and other DTP tasks

Company	Description
 NETSCAPE Netscape Communications City West Business Park, Co. Dublin, Ireland	<p>Netscape Communications Corporation is a leading provider of software and services for businesses that want to transform the way they create and keep customers in the emerging Net Economy. The company offers a full line of enterprise software solutions, professional services, and a leading Internet portal to help companies build, buy or outsource Internet applications that drive revenue growth, build customer loyalty, and create new levels of business efficiency.</p> <p>Netscape Communications was acquired by AOL in 1999. Later that year AOL merged with Time Warner to form AOL Time Warner.</p> <p>Title: Senior Software QA Engineer – (Internal Business Systems) Period: January 2002 – October 2002 Duties:</p> <ul style="list-style-type: none"> • Design and implementation of QA procedures for new development framework • Design and drive QA effort on key internal reporting projects • Analysis and design of automated test systems • Work closely with developers to ensure i18n enablement of DBCS Marketing decision systems



Title: Localisation Project Manager

Period: July 2000 – December 2001

- Duties:**
- Provide support and direction to QA and Engineering, identify medium and long term objectives
 - Design and drive implementation of Localisation Build process for Netscape 6.x products
 - Manage and track budgeting for any projects worked on
 - Support International Marketing, including trade show presence and technical point of contact
 - Work with core developers to design localisability (I12y) guidelines for Netscape 6/Mozilla

Title: Localisation Software Engineer

Period: September 1999 – June 2000

- Duties:**
- Put team in place to Engineer, Test, Build & Release Netscape 6
 - Work with Marketing to localise and deliver Netscape 6 press material and marketing collateral
 - Work with Vendors to ensure on time delivery of correctly costed, quality translations
 - Master Netscape CDs for Core release team. Develop CD Release process
 - Engineer Localised website content and push to public servers

Title: Localisation QA Engineer

Period: August 1997 – September 1999

- Duties:**
- Be instrumental in setting up the Localisation QA infrastructure in Netscape
 - Ship Netscape Communicator 4.x on Windows 16/32, AIX, HP-UX, Solaris and MacOS
 - Localise and Internationalise enterprise e-Commerce Purchasing and Billing Software

Company	Description
<p>Creative Labs. Europe Ballycoolin Business Park Dublin 15, Ireland</p>	<p>Creative Technology Ltd. is the world's leading provider of advanced multimedia solutions for personal computers, including sound, graphics, communications and video conferencing products. The company's Sound Blaster technology has been accepted as the worldwide standard sound platform for PCs, and the company's global distribution network is among the most extensive in the multimedia industry.</p>

Title: Localisation Project Lead

Period: April 1997 – August 1997

- Duties:**
- Use QA Metrics to establish vendor efficiencies and take necessary corrective actions
 - Be responsible for the tracking and assignment of projects
 - Manage schedules with vendors, HQ and Product Management, Engineering and QA groups

Title: Localisation QA Test Engineer

Period: September 1995 – March 1997

- Duties:**
- Test localised builds of Creative Labs hardware and software
 - Test Beta products received from HQ, report bugs and make suggestions
 - Develop and maintain Test Scripts for all aspects of testing

Title: Technical Support Agent

Period: February 1995 – September 1995

- Duties:**
- Deal with technical support queries from end users in Ireland, the UK and Scandinavia
 - Work with the Advanced Support Group or alone to create support solutions

Other Work	
Company	Description
Everyman Computers	Nov. 1993 – July 1994: Deansgrange, Co. Dublin; Multimedia Authoring, dB design and development
Gateway Clipper Fleet	June – Aug. 1991: Station Square Dock, Pittsburgh, PA15219, USA; Bar Man
DIT Kevin Street	1990 – 1993: Kevin Street, Dublin 2; Fencing Coach
UCD Bar	April – June 1991: University College Dublin; General bar duties
PC Direct Ltd	June – September 1990: Rathmines, Co. Dublin; Network Technician, Customer Training
A&E McGowan	1988 – 1994: Foxrock, Dublin 18; Hearing Aid Repair, Accounting and Office Management

Education

	College	Course
1983 – 1988	CBS Oatlands, Mt. Merrion	Leaving Certificate with 4 Honours
1989 – 1995	Dublin Institute of Technology, Kevin St.	B.Sc.(Applied Science) in Software Engineering and Computer Science